

Essential Reference Paper "C"

Performance Development Review (PDR) completion for 2017/18

- 1.0 The table overleaf shows PDR completion for 2017/18 for all services.
- 1.1 The table shows that 48% of PDRs have been completed as at 14 March 2018.

Team	Review Required	Review Completed	%
Corporate Organisation	336	161	48%
Leadership Team	9	6	67%
Corporate Support	4	0	0%
Communications Strategy and Policy	34	0	0%
Communications and Digital Media	5	0	0%
Economic Development	3	0	0%
Customer Services Front Line Team	21	0	0%
Improvement and Insight Team	5	0	0%
Operations	40	1	3%
Business Support	7	0	0%
Leisure and Environment	11	0	0%
Parking Services	9	1	11%
Hertford Theatre	12	0	0%
Strategic Finance and Property	39	1	3%
Financial Services	19	0	0%
Corporate Property Services	20	1	5%
Legal and Democratic Services	17	0	0%
Democratic Services	4	0	0%
Electoral Services	5	0	0%
Legal Section	4	0	0%
Land Charges	4	0	0%
HR & Organisational Development	8	7	88%
Human Resources Team	7	6	86%
Health and Safety Officer	1	1	100%
Revenues and Benefits Shared Service	100	94	94%
Revenue Division	35	33	94%
Benefit Division	27	27	100%
Systems, Support & Control	38	34	89%

Housing and Health	46	43	93%
Housing Services	15	14	93%
Licensing and Enforcement	6	5	83%
Environmental Health	11	11	100%
Community Wellbeing and Partnerships	14	13	93%
Planning	39	10	26%
Development Management - Quality Places	11	0	0%
Development Management Tech / Admin	9	3	33%
Development Management Quality & Performance	12	2	17%
Planning Policy	5	4	80%